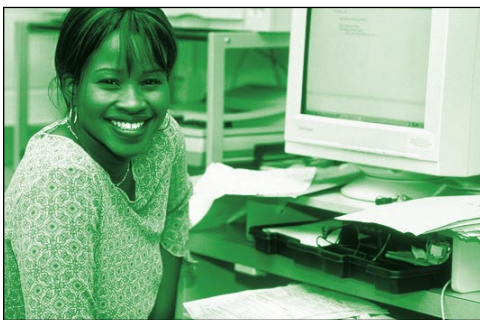


IBM DB2 Content Manager OnDemand

Highlights

- **Effectively manages the capture and delivery of reports, statements and other computer generated output across the organization**
- **Helps companies gain significant ROI by transforming costly high-volume print output to electronic information capture and presentation**
- **Presents documents to support electronic bill presentment and payment solutions**
- **Automatically group reports and portions of related documents to distribute as needed**
- **Includes support for Linux**



IBM DB2 Content Manager OnDemand streamlines the delivery of business-critical information.

Gaining a competitive edge

To keep pace in today's on demand world, businesses need to maximize efficiencies while minimizing costs. At the same time, in order to sustain a competitive advantage, companies need to get information into the hands of the right people—easily and cost effectively.

That's where IBM DB2® Content Manager OnDemand comes in. A comprehensive enterprise report management and electronic statement presentation solution, DB2 Content Manager OnDemand can help you deliver critical business information across your organization—where and when it is needed. A key component of the IBM content management portfolio, DB2 Content Manager OnDemand enables high-volume capture and management of computer output such as statements, invoices, back office reports, as well as support for archiving e-mails, scanned documents, checks and instant messages.

Using this solution, your employees won't have to search through stacks of invoices and statements or scroll through microfiche to locate specific information. They'll be able to do quick online searches by customer account or invoice numbers to answer inquiries and resolve issues.

Rich functionality at your command

DB2 Content Manager OnDemand offers several essential functions:

- *Document indexing through the OnDemand Capture System, which automatically extracts index information from reports and documents and then builds a relational database. These index values segment the reports into logical information units, providing users direct access to the information sought without retrieving the entire report file.*
- *Selective retrieval of reports and report segments. With a user interface that supports "fill-in-the-blanks" queries, users can generate a document list from which they can choose reports to view, annotate, print or fax. In addition, the server-based text search capability enables users to search for specific text embedded in certain document formats—including AFP, PDF and line data—stored in DB2 Content Manager OnDemand.*

Delivering business-critical information in realtime



With IBM DB2 Content Manager OnDemand, you can capture and store electronic documents from various sources.

- *Document viewing through Microsoft® Windows® 2000, XP, IBM CICS®, as well as through optional Web browser interfaces. Built-in security features allow administrators to control access to the system and its archived documents security exit add text.*
- *Logical views for customizing the look of a document to meet individual needs, allowing users to delete, replicate and rearrange columns to enhance viewer productivity and provide additional security filtering.*
- *Logical folders for creating groupings of archived information by customer, topic or index, enabling users to search across a broad range of documents and to dynamically organize information based on common attributes.*
- *Hierarchical document storage management across magnetic, optical and tape devices via IBM Tivoli® Storage Manager, which also provides facilities for migrating data between storage devices and managing backup or disaster recovery.*

“Viewpointe selected DB2 Content Manager OnDemand as the centerpiece of our archive solution based on IBM’s commitment to content management and the proven reliability and performance of the product.”

–Pat McMonagle, Chief Architect, Viewpointe Archive Services

Enhance productivity and make your business more responsive

With DB2 Content Manager OnDemand, you can offer your customers and partners online information searching, a more convenient way for them to interact with your business. For example, bills and statements archived in DB2 Content Manager OnDemand can be made available over the Internet with electronic bill presentment and payment (EBPP) solutions.

EBPP capabilities go a long way in enhancing customer service, and they can save you money, too. By using DB2 Content Manager OnDemand to store and manage your business-critical information, you can save significantly on storage space and virtually eliminate costs associated with preparing and distributing microfilm.

For example, Viewpointe Archive Services, an IBM application services provider, has developed an innovative online archiving repository for storing, retrieving and sharing digital check images. At the heart of the Viewpointe solution is DB2 Content Manager OnDemand, which serves as the engine to manage the billions of new document images that arrive monthly.

“Viewpointe selected DB2 Content Manager OnDemand as the centerpiece of our archive solution based on IBM’s commitment to content management and the proven reliability and performance of the product,” says Pat McMonagle, Chief Architect, Viewpointe. “Viewpointe currently archives 40 billion check images each year and retrieves in excess of two million images each day. Our partnership with the DB2 Content Manager OnDemand team and IBM has shown them to be a world-class organization.”

Point, click and retrieve

A graphical user interface (GUI) that guides users with point-and-click functionality makes DB2 Content Manager OnDemand easy to navigate for end users and easy to administer for your IT staff. Client enhancements in the latest release include PDF thumbnails and additional definable shortcuts.

Manual editing is no longer necessary, since the DB2 Content Manager OnDemand administrator GUI has been extended to include support for indexing PDF datastreams. End users can now define folders, applications and application group definitions using the wizard interface seamlessly with line data and PDF datastreams.

Through easy-to-use Windows 2000 or Windows XP GUIs, systems administrators can conduct the following tasks:

- *Configure the system*
- *Define reports and documents*
- *Manage security*

DB2 Content Manager OnDemand system statistics are written to a system-logging facility to allow administrators to charge for use of the system and maintain an audit trail. The system log can be accessed online by using DB2 Content Manager OnDemand clients.

Streamline records and compliance management

Data Empowerment, an IBM Business Partner, can bundle the power of IBM DB2 Records Manager with DB2 Content Manager OnDemand for Multiplatforms, extending the full power of records management to reports, statements, invoices and scanned documents. IBM DB2 Records Manager applies record retention and disposal policies to information assets across multiple existing business applications while providing one central location enterprise-wide for record classification and retention policies.

Support for a variety of document formats

DB2 Content Manager OnDemand was designed with flexibility in mind. The product’s support of multiple print datastreams— including AFP, Metacode, XML and PCL— means you can capture and store electronic documents from various sources. Tight integration with Xenos transforms is inherent in DB2 Content Manager OnDemand. Xenos provides separately available software to transform, re-purpose, and distribute documents, statements and reports for electronic statement presentment. This enables the administrator to define both the source and the archive data format for each report during report definition and setup. The capture of Metacode and PCL data streams enables customers with Xerox printers or business applications such as SAP® and PeopleSoft, which generate PCL output, to reap additional benefits with DB2 Content Manager OnDemand.

DB2 Content Manager OnDemand enables you to create standalone CD-ROMs from archived data. Using the CD-ROM feature, you can extract data from an DB2 Content Manager OnDemand server and put that data into an easily distributable form. From an end-user’s perspective, accessing data from a CD-ROM is almost indistinguishable from accessing that same data from a full-blown DB2 Content Manager OnDemand server.

Available on multiple platforms

DB2 Content Manager OnDemand is highly scalable, allowing you to easily and effectively address growth within your enterprise, supporting small office environments to large enterprise installations. And, based on your users' requirements, you can implement a Web browser-based client or a Windows client. With either client type, you can retrieve data stored in its native format and convert it dynamically into e-content formats such as PDF, XML and HTML for distribution.

DB2 Content Manager OnDemand runs on a variety of strategic platforms, including Linux, Windows, IBM AIX®, IBM iSeries™, IBM z/OS®, HP-UX and Sun Solaris™ Operating System. It also supports Oracle®i, IBM DB2 Universal Database™ and Microsoft SQL Server, providing you with an enterprise report management solution on the database that best fits your environment.

Why IBM?

DB2 Content Manager OnDemand, built on a robust, scalable and secure platform, can bring new levels of connectivity and information access across your organization and beyond. It can help you leverage business knowledge and information more effectively and help your business respond faster to customer and market needs—without putting new strains on your IT organization and infrastructure. Why not act today to take advantage of these powerful capabilities?

For more information

Please contact your IBM marketing representative or an IBM Business Partner, or call 1-800 IBM CALL within the U.S. Also, visit our Web site at ibm.com/software/data/ondemand/



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